



Certificate II in Community Services Support Work (CHC20102)

FREE* training for Job Seekers registered with Job Network

This course enables participants to develop skills and ability to work in residential facilities or in the community, providing catering, home help, or direct care to a range of people. It also provides direct credit pathways into Certificate III in Children's Services, Certificate III in Aged Care Work, Certificate III in Home and Community Care or Certificate III in Community Welfare Services.

Modules Covered:

CHCCS301A	Work within a legal and ethical framework
CHCCOM1B	Communicate with people accessing the services of the organisation
CHCORG3B	Participate in the work environment
HLTCSD306B	Respond effectively to difficult or challenging behaviour
CHCOHS302A	Participate in safety procedures for direct care work
HLTIN301A	Comply with infection control policies and procedures in health work
CHCAC3C	Orientation to aged care work
CHCDIS1C	Orientation to disability work
CHCAC1C	Provide support to an older person
HLTCSD307B	Care for the home environment of clients
HLTFS204B	Provide ward or unit-based food preparation and distribution services
HLTMS206B	Perform general cleaning tasks in a clinical setting



Where and When?

- ✓ Commencement dates
 - 8 April 2009
 - 11 May 2009
 - 9 June 2009
 - 6 July 2009
- ✓ 4 - 5 days per week
- ✓ 9:30am - 2:30pm
- ✓ Central Penrith Location
- ✓ Course runs for 6 Weeks
- ✓ **Includes Work Experience Placement**

* Eligibility for FREE Training:

You may be eligible for FREE enrollment in this course if you meet the following criteria

- ✓ **You will need to be REFERRED by your Employment Service Provider (ESP) / Access Provider**
- ✓ You are over 15 years of age
- ✓ You are an Australian Citizen or Permanent Resident

Career Opportunities

Occupations may include:

- ✓ Hospital Assistant
- ✓ Care Services Employee
- ✓ Home Care Assistant
- ✓ Catering Assistant
- ✓ Hospital Cleaner
- ✓ Wards Person/ Ward Assistant

Contact us for more information!

Call **47 222 012** or email at
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