



Certificate II Retail SIR20207

FREE* training for Job Seekers registered with Job Network

This course equips participants with the knowledge and skills they need for employment in Retail. Participants will learn the essentials of customer service, stock control, cash flow management, window displays and the technologies in use across the field.



SIRXCOM001
SIRXOHS001
SIRXICT001A
SIRXCLM001A
SIRXIND001A
SIRXCCS001A
SIRXCCS002A
SIRXRSK001A
SIRXINV001A
SIRXFIN001A
SIRXSLS001A
SIRXMER005A
SIRXINV002A
SIRXADM002A

Communicate in the workplace
Apply safe working practices
Operate retail technology
Organise and maintain work areas
Work effectively in retail
Apply point-of-sale handling procedures
Interact with customers
Minimise theft
Perform stock control procedures
Balance point-of-sale terminal
Sell products and services
Create A Display
Maintain and Order Stock
Coordinate a Retail Office

Where and When?

- ✓ Commencing dates:
 - Wednesday 8th April
 - Monday 11th May
 - Tuesday 9th June
- ✓ 9:30am - 2:30pm
- ✓ Course runs for 3 weeks
- ✓ Penrith CBD Location
- ✓ 5 days per week



* Eligibility for FREE Training:

You may be eligible for FREE enrollment in this course if you meet the following criteria

- ✓ **You will need to be REFERRED by your Employment Service Provider (ESP) / Access Provider**
- ✓ You are 15 years of age or over
- ✓ You are an Australian Citizen or Permanent Resident

Career Opportunities

This course will give you the skills necessary for work in the Retail industry. Occupations may include:

- ✓ Retail Assistant
- ✓ Customer Service Representative
- ✓ Food and grocery retail
- ✓ Fashion Retail
- ✓ Cashier
- ✓ Check-out Operator

Contact us for more information!

Call **4722 2012** or email at

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www.worksavvytraining.com.au